Getting Started with Mail@umd

Mail@umd is the new e-mail service offered at the University. Students, faculty and staff affiliated with the University may have these accounts. If you are new to the University, visit *https://www.oit.umd.edu/new/student.html* to activate your account. To move your existing University e-mail account (WAM, Glue, Deans, Umail or Accmail) to Mail@umd, visit: *https://www.oit.umd.edu/email/activation.html.*

To log in to your Mail@umd account, you must use your Directory ID and password.

- To find your Directory ID, visit: *https://www.directory.umd.edu/cgi-bin/chpwd?searchbyumid*

- To set your Directory password, visit: *https://www.directory.umd.edu/cgi-bin/chpwd*

There are several ways to retrieve mail from your Mail@umd account.

- To read your mail with a web browser such as Internet Explorer or Netscape Navigator, visit: *http://mail.umd.edu*

- For information about configuring a graphical mail client such as Outlook Express or Netscape Messenger to read your mail visit: *http://www.helpdesk.umd.edu/topics/email/systems/mailatumd/*

- For information about configuring a text-only client such as Pine to read your mail visit: *http://www.helpdesk.umd.edu/topics/email/systems/mailatumd/4165/*

For more information about Mail@umd, visit:
http://www.oit.umd.edu/email or
http://www.helpdesk.umd.edu/systems/mailatumd/

For technical assistance, you may contact the Help Desk by phone at 301.405.1500. Help Desk hours are Monday through Friday, 8:00 a.m. to 5:00 p.m.

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Using the University Directory

The University Directory lists contact information for all faculty, staff, and students (as well as sponsored affiliates) at the University of Maryland, College Park. To search the Directory, visit: *http://www.directory.umd.edu*. To view student information, you must authenticate with your Directory ID and password.

The University Directory is also used to log in to various systems at the University. Some systems and services that use the Directory include:

Mail@umd	*http://mail.umd.edu*
Corporate Time	*http://www.calendar.umd.edu*
WebCT	*http://www.courses.umd.edu*
BlackBoard	*http://bb.rhsmith.umd.edu*
AJC Online	*https://www.ajconline.umd.edu*
ARES (Common Login)	*http://www.ares.umd.edu*
Testudo	*http://www.testudo.umd.edu*
UMEG	*http://www.umeg.umd.edu*

To find your Directory ID, visit:
https://www.directory.umd.edu/cgi-bin/chpwd?searchbyumid

To set your Directory password, visit:
https://www.directory.umd.edu/cgi-bin/chpwd

In order to set your Directory password for the first time or if you have forgotten it, you must know your SID/UMID and pin. If you are faculty/staff and do not know your UMID and pin, contact the Help Desk by phone at 301.405.1500. If you are a student and do not know your SID and pin, contact the Registrar's Office at 301.314.8240.

For more information about the Directory, visit:
http://www.helpdesk.umd.edu/systems/ldap/
For technical assistance, you may contact the Help Desk by phone at 301.405.1500. Help Desk hours are Monday through Friday, 8:00 a.m. to 5:00 p.m.

07-17-03 -- JLG

Office of Information Technology

Accounts at the University of Maryland

Accounts

You have the following account(s):

	Account	Account Name	Description
☐	Directory ID and Mail@UMD		Your **Directory ID** is used to log in to many systems, including: Testudo, WebCT, and your Mail@UMD e-mail account.
☐	WAM		WAM accounts provide dial-up access and 25 MB of UNIX disk space, including space for a web page. You may also use this account to log in at WAM Labs.
☐	Glue		Provides the same services as a WAM account with the exception of dial-up service. Some computer labs require a Glue account.
☐	Print Account	SID/UMID Number	Use this account to print in the WAM Labs. You must have a Terrapin Express account to use the print account.

Passwords

WAM/Glue
Passwords are required to be 8-12 characters long with a combination of letters, numbers, or symbols. When your WAM or Glue account is created you choose your password. If you forget your WAM or Glue password you must to come to the OIT Help Desk with your photo ID to change the password.

Directory ID
There is no default password for your Directory ID. If you have not set your password or cannot remember it, you can set or change it at the Directory web site, *http://www.directory.umd.edu*. Click **Set or Change Your University Directory Password** to change your password, you must know your Ares or Testudo PIN to use the site. If you do not know your Ares/Testudo PIN, you must to come to the OIT Help Desk with a photo ID to change the password.

Print Account
The print account password is automatically generated when the account is created. If you've forgotten the password, you must bring your University ID card to either the OIT Help Desk or the Terrapin Express office located in 1109 South Campus Dining Hall.

E-mail address

Your e-mail address is: _____@umd.edu

OIT Help Desk
1400 Computer & Space Sciences Building
301.405.1500
http://www.helpdesk.umd.edu

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